

1-866-407-6190 Virgin Atlantic Chicago Office

Virgin Atlantic Airways does **not** operate a standalone city-center ticket office in **Chicago, Illinois**. Instead, all passenger-facing services for travelers flying with Virgin Atlantic in the Chicago area are provided **directly at the airport** where the airline operates its flights — **O'Hare International Airport (ORD)**. This is where check-in, ticketing, baggage help, and travel-day support are handled by airline staff.

Chicago is a major travel market, and Virgin Atlantic uses its airport presence to support international flights connecting the United States with Europe and beyond.

Virgin Atlantic Chicago Office (Airport-Based Services)

Airport:

O'Hare International Airport (ORD)

10000 W Balmoreal Ave, Chicago, IL 60666, USA

Virgin Atlantic does **not** maintain a separate downtown or walk-in ticket office in Chicago. For most passenger needs, travelers should visit the airline's **check-in counters and customer service desks at ORD** on the day of departure.

 **Important:** There is **no dedicated Chicago ticket office** outside the airport. For reservations, check-in, baggage issues, flight changes, or same-day travel assistance, passengers should go to the Virgin Atlantic counters inside the airport or use official phone and online support channels.

Virgin Atlantic Chicago Contact Details

USA Customer Support (24/7):

 **+1-800-862-8621** — Reservations, ticketing, flight changes, baggage support, and general assistance

Official Website:

 <https://www.virginatlantic.com> — Book flights, online check-in, manage reservations, flight status, Help Center, and FAQs

Email / Online Help:

 Use the contact forms or help options available through the Virgin Atlantic Help Center online.

Airport Counter Hours:

Virgin Atlantic check-in counters at ORD typically open about **3–4 hours before scheduled departure** and close approximately **1 hour before departure**. Exact times depend on your flight schedule.

Virgin Atlantic Operations at Chicago (ORD)

Virgin Atlantic's airport services at Chicago O'Hare International Airport focus on **international flights**, usually connecting ORD with destinations in the United Kingdom and Europe (often via partner arrangements). Passengers flying Virgin Atlantic will interact with airline staff for all travel-day needs at the airport.

Services Available at Virgin Atlantic Chicago Counters

At the Virgin Atlantic check-in desks and service counters at O'Hare, passengers can receive assistance with:

- ✓ Flight reservations and ticketing support
- ✓ Airport check-in and boarding pass issuance
- ✓ Checked baggage drop-off and baggage service
- ✓ Flight changes, cancellations, and rebooking
- ✓ Travel documentation verification (passport/visa checks)
- ✓ Special assistance (wheelchair, mobility support)
- ✓ Flying Club (loyalty program) and premium cabin inquiries

These services cover most passenger needs on the travel day and are provided by trained airline staff.

International Travel from Chicago

Because Virgin Atlantic focuses on **international routes** out of Chicago, passengers are advised to:

- **Arrive at least 3 hours before international departures** — for check-in, passport control, TSA screening, and boarding
- Have all travel documents (passport/visa) ready before arriving at the airport

This ensures smooth processing before departure.

Alternative & Online Support Options

If visiting the airport isn't convenient, Virgin Atlantic provides other support channels:

-  **Phone (24/7): +1-800-862-8621**
 -  **Online Help Center & Live Chat:** Available via virginatlantic.com
 -  **Virgin Atlantic Mobile App:** Manage bookings, check-in, view flight status, and receive alerts
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Summary

- **Virgin Atlantic Chicago Office:** Airport-based at O'Hare International Airport (ORD) — *no separate city office*
- **Main Location:** ORD airline check-in counters and service desks
- **Customer Support Phone:** +1-800-862-8621 (24/7)
- **Official Website:** virginatlantic.com
- **Best for Passengers:** In-person assistance at ORD airport or official online/phone support

Virgin Atlantic's Chicago presence focuses on efficient airport service, ensuring travelers receive the help they need right where their international flights depart.