

# **+1-866-407-6190 American Airlines**

## **New York Office**

American Airlines serves the New York metropolitan area primarily through John F. Kennedy International Airport (JFK) and LaGuardia Airport (LGA). The airline does not operate a public walk-in ticket office in downtown New York City. Passenger services are available at airport counters and through official phone and online support channels.

### **Airport Locations**

#### **John F. Kennedy International Airport (JFK)**

JFK Access Rd, Queens, NY 11430, USA

American Airlines operates from Terminal 8 at JFK, which functions as one of its major hubs in the Northeast. The terminal handles both domestic and international flights.

#### **LaGuardia Airport (LGA)**

Queens, NY 11371, USA

American Airlines operates from Terminal B at LaGuardia Airport, primarily serving domestic and regional routes.

There is no separate city-center office in New York. For ticketing, check-in, baggage assistance, or same-day travel issues, passengers should visit the airline's airport counters or use official support services.

### **Contact Information**

Customer Service (24/7 – U.S.):  
+1-800-433-7300

Customer Relations Email:  
customer.relations@aa.com

Official Website:  
<https://www.aa.com>

The website and mobile app allow passengers to book flights, check in, manage reservations, request refunds, and access flight status updates.

### **Services at JFK and LGA Counters**

Passengers may receive assistance with:

- Flight reservations and ticketing
- Check-in and boarding passes
- Flight changes and cancellations
- Baggage services, including lost or delayed luggage
- Travel document verification for international flights
- Special assistance services
- AAdvantage loyalty program inquiries
- Seat selection and upgrades

Counter operating hours generally follow flight schedules and may vary by location.

## Operations in the New York Area

JFK serves as American Airlines' primary international gateway in the region, offering long-haul routes to Europe, South America, the Caribbean, Canada, and select transcontinental destinations.

LaGuardia primarily handles domestic and short-haul flights.

American Airlines does not operate major scheduled services from Newark Liberty International Airport (EWR).

## Travel Recommendations

Passengers are advised to arrive:

- At least 3 hours before international departures
- At least 2 hours before domestic departures

## Summary

- Airport-based services only (JFK Terminal 8 & LGA Terminal B)
- No standalone New York City office
- 24/7 Customer Support: +1-800-433-7300
- Official Website: <https://www.aa.com>
- Email: [customer.relations@aa.com](mailto:customer.relations@aa.com)

American Airlines' New York services are airport-based at JFK (Terminal 8) and LaGuardia (Terminal B). There is no standalone city office. For assistance, passengers may visit airport counters or contact customer support via phone or the official website.