

# 1-866-407-6190 Air Canada New York Office

## Office Details

Air Canada serves the New York metropolitan area primarily through John F. Kennedy International Airport (JFK) and LaGuardia Airport (LGA).

Air Canada does **not operate a public walk-in downtown New York City ticket office**. Most passenger services are handled at the airport or through official online support.

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## Air Canada New York Office

(Airport-Based Services)

### Primary Airport (International & Major Operations):

**John F. Kennedy International Airport (JFK)**  
Queens, NY 11430, USA  
Air Canada operates from **Terminal 7** at JFK.

### Secondary Airport:

**LaGuardia Airport (LGA)**  
Queens, NY 11371, USA  
Air Canada operates from **Terminal B**.

⚠ **Important:** There is no separate city-center ticket office in New York City. For ticketing, baggage, or same-day travel issues, visit Air Canada counters at JFK or LGA.

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## Air Canada Contact Details

### Official Website:

 <https://www.aircanada.com> — bookings, online check-in, manage trips, refunds, and flight status

### Email Support:

Air Canada primarily handles inquiries through its online contact forms via their website.

### Counter Hours:

Airport ticket counters usually open **2–3 hours before departure** and close after the last scheduled flight. Hours may vary.

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## ✈️ Air Canada Operations in the New York Area

### John F. Kennedy International Airport (JFK)

- Major hub for international flights
- Routes to Canada, Europe & beyond
- Maple Leaf Lounge access for eligible passengers

### LaGuardia Airport (LGA)

- Primarily short-haul flights
- Frequent service to Canadian cities like Toronto & Montreal

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## Services Available at Air Canada Counters

Passengers can receive assistance with:

- ✓ Flight reservations & ticketing
- ✓ Check-in and boarding pass issuance
- ✓ Flight changes, cancellations & rebooking
- ✓ Baggage services (lost, delayed, damaged luggage)
- ✓ Aeroplan loyalty program inquiries
- ✓ Seat selection, upgrades & cabin changes
- ✓ Special travel assistance (wheelchair, minors, medical needs)
- ✓ International travel documentation checks

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## International & Domestic Flights

From New York-area airports, Air Canada operates:

- Flights to major Canadian cities
- U.S.–Canada routes
- International connections via Canada (Europe, Asia, etc.)

### Recommended arrival time:

- 2 hours before domestic flights
- 3 hours before international flights

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## Alternative & Online Support Options

If visiting the airport is not convenient:

-  Online help center via website
  -  Air Canada Mobile App for booking management, seat changes, upgrades, and alerts
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## Summary

- **Primary New York Airport:** JFK
- **Secondary Airport:** LGA
- **Website:** <https://www.aircanada.com>
- **Best Support Option:** Visit airport counters or use official online support